A picture containing text, outdoor, sign, blue

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Our smart lockers can be seen in the attached photo and include 6 extra large size and 7 small size lockers and the touch screen.  When choosing a vendor, it is important that the manufacture works with you to meet your needs for sizes of boxes and coolers.  Some of the vendors that I spoke to only had one size lockers and would be not manufacture lockers to meet our specifications.

It was approximately 6- 7 weeks from the time of placing an order for the lockers until installation and then training of staff and couriers took a few days to complete.  To be sure that training reached all that needed to know how to use the lockers, we made a video of the process to place a donor gift in a locker, notifying the courier of the locker number and PIN number as well as a courier picking up a donor from the lockers, and the video was shared with staff, researchers, and couriers.

The easy-to-use smart lockers have been well received and Lifeline staff are happy that they do not have to wait for couriers to arrive to pick up our donor gifts.

Please let me know if additional information if needed.

**Cheryl “Cherie” L. Cook, BS, CTP**

Partner Services Project Manager

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